



**Teleostec**

Multimedia • IT • Wirefree

0845 634 1472



*Cost effective  
DSL Broadband and  
Fibre Broadband  
Packages*

# Broadband from Teleostec



## Teleostec Broadband

- Combine any broadband package with a Guest Access solution and receive a discount.
- Minimal disruption to enable the service; keep your existing line rental.
- No phone contract or TV subscriptions needed.

### Cost Effective and Reliable Business Broadband

Teleostec provides three key areas of broadband solutions and business packages:

- **Cost effective ADSL Broadband:**  
A range of standard ADSL broadband connections available to meet your needs.
- **Bonded-DSL:**  
Combine up to four ADSL lines to create one large high capacity and high speed connection.
- **Fibre Broadband:**  
High speed and high capacity broadband at an affordable cost.

### Discounted Broadband Packages

There are several ways to reduce the cost of your Teleostec broadband packages:

- Pay your broadband in one annual payment.
- Combine a Teleostec broadband package with a Teleostec Guest Access solution.

The following discounts will apply:

- 2.5% for annual payment.
- 7.5% for combined broadband and new Guest Access solution paid monthly.
- 10% for combined broadband and new Guest Access solution paid annually.

### Free Static IP Addresses

Fixed public IP addresses included with all our broadband packages.

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## ADSL Broadband Packages

- Teleostec Standard Broadband - Cost Effective / High Usage.**  
 For high usage where value for money is important. Up to 8 Mbps download and up to 448Kbps upload, 20GB usage allowance in peak hrs (9am to 11pm), unlimited allowance at all other times.
- Teleostec Home Office Broadband - High Usage and High Speed.**  
 For high usage and maximum speed. Up to 24 Mbps download and up to 1 Mbps upload, 20GB usage allowance in peak hrs (9am to 11pm), unlimited allowance at all other times.
- Teleostec Advanced Broadband - Cost Effective Business Usage.**  
 Cost effective high business usage. Up to 24 Mbps download and up to 1 Mbps upload, 50GB usage allowance in peak hrs (9am to 11pm), unlimited allowance at all other times.
- Teleostec Enterprise Broadband - Heavy Business Usage.**  
 For very heavy usage. Up to 24 Mbps download and up to 1 Mbps upload, 100GB usage allowance in peak hrs (9am to 11pm), unlimited allowance at all other times.
- Teleostec Industrial Broadband - True Unlimited Usage.**  
 For true unlimited usage. Up to 24 Mbps download, and up to 1 Mbps upload and, unlike many misleadingly named 'unlimited' packages where the data connection is reduced during busy times, this option provides unlimited usage with no bandwidth restriction - 24 hours / 7 days a week.

### ADSL Pricing:

Teleostec Broadband ADSL (monthly fee, 12 month contract, ex VAT)						
Package	Allowance	Speed	Standard Monthly Fee	Monthly fee with Guest Access 7.5% Discount	Annual Payment 2.5% Discount	Annual Payment with Guest Access 10% Discount
Standard	20Gb	upto 8Mbps	<b>£14.95</b>	<b>£13.83</b>	£14.58 x 12 = <b>£174.96</b>	£13.46 x 12 = <b>£161.52</b>
Home Office	20Gb	upto 24Mbps	<b>£15.95</b>	<b>£14.75</b>	£15.55 x 12 = <b>£186.60</b>	£14.36 x 12 = <b>£172.32</b>
Advanced	50Gb	upto 24Mbps	<b>£18.95</b>	<b>£17.53</b>	£18.48 x 12 = <b>£221.76</b>	£17.06 x 12 = <b>£204.72</b>
Enterprise	100Gb	upto 24Mbps	<b>£27.95</b>	<b>£25.85</b>	£27.25 x 12 = <b>£327.00</b>	£25.16 x 12 = <b>£301.92</b>
Industrial	true unlimited	upto 24Mbps	<b>£47.95</b>	<b>£44.35</b>	£46.75 x 12 = <b>£561.00</b>	£43.16 x 12 = <b>£517.92</b>

### For all ADSL packages:

ADSL Router Price (if required)	<b>£14.95 + £5 p&amp;p</b>
Connection fee	<b>FREE</b>
Set-up fee	<b>FREE</b>

## Bonded ADSL Packages

For substantial usage and high speed, offering high performance whilst heavily loaded. This option combines multiple separate broadband lines to create one large link. For example, combine two broadband lines each with up to 8Mbps speed, and get one link of up to 16Mbps. You can combine up to 4x DSL lines, each up to 24 Mbps download and up to 1Mbps upload. Each bonded solution is made up of a one-off setup fee plus a monthly cost depending on your selected usage allowance. 2.5% discount applies for annual payment.

Pay-monthly pricing:

<b>Bonded ADSL (monthly fee, 12 month contract, ex VAT)</b>					
Package	Allowance	Speed (each line)	2 lines	3 lines	4 lines
Standard Bonded	50 GB	upto 24Mps	£ 94.50	£ 130.50	£ 166.50
Advanced Bonded	100 GB	upto 24Mps	£ 105.00	£ 141.00	£ 177.00
Enterprise Bonded	200 GB	upto 24Mps	£ 115.50	£ 151.50	£ 187.50
Industrial Bonded	unlimited	upto 24Mps	£ 126.00	£ 162.00	£ 198.00

7.5% discount applies when pay monthly is combined with any Guest Access solution:

<b>Bonded ADSL (monthly fee, 12 month contract, Guest Access, ex VAT) 7.5% Discount</b>					
Package	Allowance	Speed (each line)	2 lines	3 lines	4 lines
Standard Bonded	50 GB	upto 24Mps	£ 87.41	£ 120.71	£ 154.01
Advanced Bonded	100 GB	upto 24Mps	£ 97.13	£ 130.43	£ 163.73
Enterprise Bonded	200 GB	upto 24Mps	£ 106.84	£ 140.14	£ 173.44
Industrial Bonded	unlimited	upto 24Mps	£ 116.55	£ 149.85	£ 183.15

2.5% discount applies when paid annually:

<b>Bonded ADSL (annual fee, 12 month contract, ex VAT) 2.5% Discount</b>					
Package	Allowance	Speed (each line)	2 lines	3 lines	4 lines
Standard Bonded	50 GB	upto 24Mps	£ 1,105.65	£ 1,526.85	£ 1,948.05
Advanced Bonded	100 GB	upto 24Mps	£ 1,228.50	£ 1,649.70	£ 2,070.90
Enterprise Bonded	200 GB	upto 24Mps	£ 1,351.35	£ 1,772.55	£ 2,193.75
Industrial Bonded	unlimited	upto 24Mps	£ 1,474.20	£ 1,895.40	£ 2,316.60

10% discount applies when pay annually is combined with any Guest Access solution:

<b>Bonded ADSL (annual fee, 12 month contract, Guest Access, ex VAT) 10% Discount</b>					
Package	Allowance	Speed (each line)	2 lines	3 lines	4 lines
Standard Bonded	50 GB	upto 24Mps	£ 1,020.60	£ 1,409.40	£ 1,798.20
Advanced Bonded	100 GB	upto 24Mps	£ 1,134.00	£ 1,522.80	£ 1,911.60
Enterprise Bonded	200 GB	upto 24Mps	£ 1,247.40	£ 1,636.20	£ 2,025.00
Industrial Bonded	unlimited	upto 24Mps	£ 1,360.80	£ 1,749.60	£ 2,138.40

For all Bonded DSL packages:

<b>One-off setup fee including routers</b>	
2-lines	<b>£104.00</b>
3-lines	<b>£156.00</b>
4-lines	<b>£208.00</b>

## Teleostec Fibre Broadband for Business

Offering faster speeds and an assured throughput, fibre broadband for the business provides a consistently better performance than ADSL.

Fibre broadband can support download speeds of up to 40Mbps, which is considerably faster than any standard broadband connection. It also supports upload speeds of up to 10Mbps and will enable your business to use video, voice or VPN technology more easily, as well as supporting a range of high-data demand applications.

Assured throughput gives you a minimum level of performance - something that isn't a part of standard ADSL provisioning. Unlike other broadband connections, fibre broadband provides a much more consistent performance by assuring a day to day download throughput rate of up to 12Mbps averaged over a 24 hour period, giving your business a service to rely on (level of assurance depends on the condition of the line).

### Fibre Broadband Package Features:

Teleostec	Allowance	Download	Assured Download	Upload
Broadband Fibre Standard	50Gb	up to 40Mbps	up to 12Mbps	up to 10Mbps
Broadband Fibre Extra	100Gb	up to 40Mbps	up to 12Mbps	up to 10Mbps
Broadband Fibre Unlimited	true unlimited	up to 40Mbps	up to 12Mbps	up to 10Mbps

### Fibre Broadband Pricing:

Teleostec	Standard Monthly Fee	Monthly fee with Guest Access 7.5% Discount	Annual Payment 2.5% Discount	Annual Payment with Guest Access 10% Discount
Broadband Fibre Standard	<b>£33.00</b>	<b>£30.53</b>	£32.18 x 12 = <b>£386.16</b>	£29.70 x 12 = <b>£356.40</b>
Broadband Fibre Extra	<b>£41.00</b>	<b>£37.93</b>	£39.98 x 12 = <b>£479.76</b>	£36.90 x 12 = <b>£442.80</b>
Broadband Fibre Unlimited	<b>£63.00</b>	<b>£58.28</b>	£61.43 x 12 = <b>£737.16</b>	£56.70 x 12 = <b>£680.40</b>

### For all Fibre Broadband packages:

Router Price (if required)	<b>£79 + £5 p&amp;p</b>
Connection fee	<b>FREE</b>
Set-up fee	<b>£75.00</b>

## Summary of Main Terms and Conditions

<b>Term:</b>	12 months minimum contract.
<b>Payment:</b>	Pricing is excluding VAT unless otherwise stated. All monthly fees to be paid by credit card or standing order (standing orders may take longer to process). Annual payments must be cleared before proceeding.
<b>Set-up fee:</b>	Set-up fees may apply, see individual packages. Router available separately except Bonded DSL, where routers are included.
<b>Cancellation:</b>	30 days' notice applies for cancellation of broadband service. Where cancellation is made during the contract period, a charge will be made equivalent to the remaining period of the 12 month contract.  Requests to clear (cease) the broadband from the line at any time (as opposed to using a MAC code) will incur a £25.00 plus VAT charge. This is the price BT will charge for clearing the broadband from the line.
<b>Data Speeds:</b>	Actual data speed depends on the condition & length of the lines between the property and the serving exchange, and the state of exchange upgrade.
<b>Telephone Lines:</b>	Standard active telephone lines are required for DSL broadband connection.
<b>Fibre Broadband:</b>	Fibre broadband service is dependent on the availability of a fibre broadband enabled serving exchange.
<b>Usage Allowance:</b>	Monthly allowance applies. The bonded DSL usage allowance applies across all bonded lines.
<b>Coverage:</b>	Broadband packages apply to UK only.
<b>Full Terms &amp; Conditions:</b>	Available from Teleostec.

### Teleostec also offers:

**Wireless Solutions:** Wireless Systems (WiFi 802.11abgn, 4G WiMAX & LTE), Wireless Security (strong encryption, authentication, WPA2, RADIUS, PKI certificate systems), Networking (Cisco switching & routing, VPN, VLANs, broadband internet), IT Systems (Microsoft, Linux & VMware). All backed with comprehensive support.

**Guest Access:** The new low cost Guest Access gateway product developed in-house by Teleostec. Easily and safely provide internet access over wireless (and over the fixed network, if required) to guests, visitors or staff at your location. Flexible and easy to use, it allows full control over guest access; or alternatively, it can simply be install-and-forget. Solution includes the Teleostec gateway, professional survey, installation and support.